



# High Efficiency Clothes Washing Machine Rebate Terms and Conditions

July 1, 2024 – June 30, 2025

The Solano County Water Agency (SCWA) is offering the High Efficiency Clothes Washing Machine Rebate to water customers who purchase eligible qualifying **ENERGY STAR MOST EFFICIENT** ©. Eligible customers can receive up to a \$100 rebate.

## I. Eligibility

- a. Solano County Water Agency residential customers receiving city water service (California Water Service customers within the City of Dixon do not qualify for this rebate).
  - i. Renters or tenants must have written approval from the property owner.
- b. Qualified washer must be installed in the Solano County Water Agency Service Area and must remain at the installation site for a minimum of twelve (12) months after installation date.
- c. The rebate program is not responsible for materials lost by mail.
- d. Submission or possession of a rebate application does not guarantee receipt of a rebate.
- e. Rebates are processed on a first come, first serve basis, and will end when program funds are depleted.
- f. Rebates are available for purchasing and installing qualified washers until June 30, 2025, or until funds are depleted, whichever occurs first.
- g. This program shall at all times be subject to change or termination without prior notice.
- h. Clothes washers that are resale units, leased, rebuilt, rented, received from warranty or insurance claims, exchanged, won as a prize, or have had new parts installed in an existing unit, do not qualify for a rebate.

## II. Timelines

- a. Program applies to Clothes Washers purchased from **July 1, 2024, through June 30, 2025**. Products purchased prior to July 1, 2024, may qualify for this rebate program – contact Solano County Water Agency at [solanocash4grass@scwa2.com](mailto:solanocash4grass@scwa2.com)
- b. Rebates are available for purchasing qualified washers until June 30, 2025, or until funds are depleted, whichever comes first.



- c. All rebate applications must be postmarked no later than 180 days (about 4 months) after the purchase date.
- d. The qualifying clothes washer must remain at the installation site for a minimum of twelve (12) months after installation date.

### III. Clothes Washer (qualifying for rebates)

- a) Only ENERGY STAR® Most Efficient 2024 are eligible for the rebate.
  - o **Rebates are not offered on clothes washers that contain silver ion technology or that are not awarded the Most Efficient label.**
- b) The list of eligible clothes washers and washer rebate values are subject to change.
- c) Qualifying units must have an Integrated Water Factor (IWF) of 3.5 or less.
- d) To search for qualified clothes washing machines, please visit the link [here](#) ([ENERGY STAR Certified Residential Clothes Washers | EPA ENERGY STAR](#))

### IV. Steps to Participate

- a. You must provide a copy of receipt or other proof of purchase for the Clothes Washer. Receipt/proof of purchase must list purchase price, manufacturer, model number, and purchase date.
- b. Proof of installation/delivery must also be provided.
- c. Must include a copy of the most recent water bill to prove Solano County residency.
  - i. If you are live in an apartment or HOA, a copy of your electric bill will be accepted.
- d. Incomplete and unsigned applications will not be processed.
- e. Customers must fulfill all program guidelines to be eligible for incentives.
- f. To apply, visit: [Residential Rebates - scwa2.com](#)
  - i. Click on the link that says 'Solano High Efficiency Washer Rebate' to be prompted to the digital application.
  - ii. You can also complete a paper application and email it to [solanocash4grass@scwa2.com](mailto:solanocash4grass@scwa2.com) or mail it to our office with 'Attention Water Conservation Dept.'

### V. Rebate Offer

- a. Rebates may be subject to on-site compliance inspection verification by the Solano County Water Agency.
- b. Clothes washer installation cost and new construction are not rebated.
- c. The incentive for a qualifying **Most Efficient** washing machine is **\$100** per qualifying unit. The rebate cannot exceed the purchase price of the new unit.
- d. There is a limit of one clothes washer per household per five (5) year period.



- e. A rebate will be issued to address on application. Checks typically arrive within four to eight weeks. Please allow for extra processing time during holidays or due to high demand.

### **For More Information**

For complete program details contact Solano County Water Agency at 707-455-1113 or visit [Residential Rebates - scwa2.com](http://ResidentialRebates-scwa2.com).

### **REBATE AGREEMENT- RELEASE OF LIABILITY**

Rebates are one-time-only per site, and will be provided on a first-come, first-served basis. Rebates offered are subject to availability of funds. This rebate program may end at any time. SCWA reserves the right to deny any application that does not meet all requirements outlined above. Due to variables beyond the control of SCWA, the Agency cannot guarantee the installation of any product will result in a lower utility bill. The applicant waives and releases SCWA, participating water utilities, and their contractors or agents from any and all claims and causes of action arising out of the installation and use of this product. SCWA is not responsible for any damage that may occur to participants' property as a result of the program.