

Water Conserving Products Terms and Conditions

July 1, 2024 – June 30, 2025

The Solano County Water Agency (SCWA) is offering rebates for select water conserving devices. Per category, eligible devices can receive up to a \$50 rebate.

I. Eligibility

- a. The offer applies to single-family and duplex residential customers only. Commercial and multi-family residential properties do not qualify.
- b. The rebate program is open to Solano County Water Agency residential customers who have property with existing single family residential dwellings within the service area.
 - a. Dixon customers of California Water Service (Cal Water) are not eligible for a rebate.
- c. Renters or tenants must have written approval from the property owner.
- d. Rebates will be paid to the name as it appears on the water bill unless applicant is not the water account holder.
- a. Only qualifying products purchased <u>on/after July 1, 2024</u>, are eligible for a rebate. No exceptions.
- b. Products must be purchased new. Items won as part of a prize, purchased secondhand or DIY products are not eligible for rebate.
- c. Limited time offer: Rebates are offered on a first-come, first-served basis and are subject to availability of funds. This program shall always be subject to change or termination without prior notice.
- d. Rebates cover the cost of qualifying products, up to \$50 per product category excluding tax, delivery, and labor.
- e. Limit: one (1) rebate per product category per household (water account) up to a maximum of five (5) rebates total for the life of the program; substitutions not allowed.
- f. Must include copies of:
 - a. Purchase receipt within 180 days of purchase.
 - b. Most recent water bill (for verification of residency in Solano County)
 - i. Renters and residents of HOA's must include a copy of their electric bill as another form of proof in the case that water bill is paid by HOA or management company.



II. Rebate Offer

Rebates are available for the following products:

- 1. Swimming pool covers
- 2. Hot water recirculating system electric pumps and thermal bypass valves
- 3. 3-way diverter valves and air vents for laundry-to landscape graywater systems
- 4. Rain barrels and cisterns to harvest rainwater. Products must be new. Recycled, secondhand, or DIY products do not qualify.
- 5. Rain sensors

Additional information about eligible products are available on our website at https://scwa2.com/residential-rebates/.

III. Steps to Participate

- a. A copy of the original receipt(s) must be submitted with the application. The receipt must list manufacture, model, and purchase date. Original receipts must be readable rebate applications processing may be delayed if the receipt is not clear. Receipt must be submitted to SCWA within 180 days of purchase.
- b. A copy of your most recent water bill must be included to prove residency.
 - i. For those that pay for their water through their HOA, a copy of your electricity bill may be substituted.
- c. Incomplete and unsigned applications will not be approved.
- d. Solano County Water Agency reserves the right to request proof of installation and/or to inspect the property to verify that the product(s) is (are) installed, either before or after rebate is paid.
- e. Customers are responsible for complying with all applicable codes and regulations.
- f. The Solano Water Rebate Program is not responsible for materials lost or destroyed in transit through the mail.
- g. Submission or possession of a rebate application does not guarantee receipt of a rebate.
- h. Funding for this rebate program is limited to available resources.
- i. Allow six to eight weeks for processing of rebate che



Eligible Water-Conserving Products

The following water-conserving products are eligible for a rebate. Products that are parts of these systems but not listed here are not eligible. To qualify, products must be new and installed at single-family or duplex residential properties where water service is provided by a city utility. Rebates cover the cost of the product **up to \$50 per product category**, excluding tax, delivery, and labor. **Limit: ONE rebate per product category per household for the life of the program per water account.**

PRODUCT CATEGORIES

Pool Covers:

Rebates are for new covers specifically made for pools. Rebates do not apply to secondhand covers, mesh covers, chemical/liquid covers, or spa covers.

Hot Water Recirculating System Components:

Eligible components include electric pumps and thermal bypass valves that create one continuous water supply loop to recirculate water throughout the home.

Laundry-to-Landscape (Gray Water) System Components:

Eligible components include a 3-way diverter valve to direct the flow of graywater to the landscape or to the sewer, and/or an air vent to prevent accidental siphoning of water from the clothes washer. Product must be installed as part of a residential clothes washer and meets all requirements for graywater systems as described in the California Plumbing Code. Other system components, including tubing, plumbing parts, outlets, mulch shields, and components installed as part of more complex graywater systems, do not qualify.

Rain Barrel:

Only finished containers sold exclusively for rainwater collection are eligible. **Secondhand or self-made rain barrels do not qualify**. Barrels must have fixed screens and safety covers that prevent entry of children, mosquitoes, and animals.

Rain Sensors:

To qualify for the rebate, the rain sensor must be set to shut-off the irrigation system when it detects 1/8-inch or more precipitation.

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