

Flood Control - Frequently Asked Questions

Flood Response and Emergency Resources

Who do I contact if I have flooding on my street?

During an emergency, **call 911**.

For a non-emergency, call your city's local police department and/or the Public Works Department. For flooding outside of cities, the sheriff's office emergency communications center can be called.

Solano County Public Works Operations Office (Monday-Friday, 6:30 a.m. – 4:00 p.m.):

(707) 421-6055

Sheriff's Office Emergency Communications Center: (707) 421-7090

City Specific Non-emergency Flooding Contacts

Benecia - (707) 746-4296

Suisun - (707) 421-7349

Dixon - (707) 678-7050

Vacaville - (707) 469-6500

Fairfield - (707) 428-7407

Vallejo - (707) 648-5235

Rio Vista - (707) 374-6451

Where do I obtain sandbags?

Information on how to obtain sandbags and locations to fill them is available on the following website.

[Solano County Sandbag Information](#)

A flood caused a power outage, who should I contact?

Call PG&E at (800) 743-5000 to obtain information on power outages.

Where do I obtain current flooding information? Where do I obtain river and stream levels?

Solano County Water Agency (SCWA) provides interactive maps, real-time graphs, and dam operations that give information from our monitoring stations. The City of Vacaville has a network of automated creek-level stations for Alamo Creek and Ulatis Creek. The United States Geological Survey has stream gage data. They offer information on gage height, discharge, and velocity. The websites mentioned are listed below.

[SCWA Flood Monitoring](#)

Where do I obtain weather conditions?

Solano Irrigation District's Public Weather can be found below.

[Solano Irrigation District Public Weather](#)

A flood just happened, can I remove something from the creek on my own?

It is recommended to first double check property lines at the county records, assessors' division. The property owner is responsible for the stream bank on their property. The property owner is also required to notify the California Department of Fish and Wildlife (CDFW) of any alterations. CDFW will give instructions on how to proceed.

[Assessor Maps](#)

[California Department of Fish and Wildlife](#)

Flood Preparedness and Prevention

How can I prevent flooding? What can I do to be prepared for a flood?

To help prevent flooding, ensure culverts are clear and allow water to flow freely. Regularly clean gutters and remove any accumulated debris. Confirm that flap gates are operational and free of obstructions. For more detailed information on flood awareness, preparation, and prevention, refer to the manual below.

[Ready for the Flood Manual](#)

Am I in a flood zone?

The Department of Water Resources (DWR) provides Best Available Maps for flood zones. DWR has developed an interactive map to show floodplains in California at 100-year, 200-year, and 500-year storms. The user can identify potential flood hazards for their area.

[DWR - Best Available Maps](#)

For additional flood maps check the Federal Emergency Management Agency's (FEMA) site below.

[FEMA Flood Map Service Center](#)

Where can I obtain information regarding flood insurance?

Information on what flood insurance is, why someone should obtain flood insurance, and who is at risk can be found on the following website.

[Floodsmart | The National Flood Insurance Program](#)

What can I do to control erosion?

Erosion is the gradual wear of land through natural agents. Since there are different types of natural agents and land, it can be difficult to give a specific solution for. Below is a website from Caltrans that provides guidance on erosion control treatments.

[Caltrans – Erosion Control Design](#)

Where do I obtain information regarding floodplain development?

FEMA gives information required for development on floodplains. Below are FEMA's requirements for floodplain development permits.

[FEMA Floodplain Development](#)

Solano County Water Agency

810 Vaca Valley Parkway

Vacaville, CA 95688

(707) 451-6090

www.scwa2.com